

Clinical Criteria

Hierarchy & Guidelines • AME WEST

PURPOSE

Our Utilization Management (UM) review process uses criteria compliant with Medicare and applicable Medicaid requirements to support determinations of benefit coverage, behavioral health needs, and medical appropriateness.

The criteria are reviewed and approved annually by the UM Committee.

Clinical Criteria Hierarchy

When making clinical determinations, the following hierarchy is applied in accordance with applicable federal and state guidance.

1

CMS National Coverage Determinations (NCDs)

National Medicare coverage requirements issued by CMS.

[Open NCD guidance](#)

2

Local Coverage Determinations (LCDs)

Coverage determinations issued by Medicare Administrative Contractors for defined jurisdictions.

[Open LCD guidance](#)

3

Local Coverage Articles (LCAs)

Supporting billing, coding, and coverage articles in the Medicare Coverage Database.

[Search Medicare coverage articles](#)

4

CMS Internet-Only Manuals

CMS program manuals and operational guidance.

[Open CMS manuals](#)

5

Medicare Drug Compendia & Benefit Policy Manual

Medicare Benefit Policy Manual, Chapter 15, Section 50.4 and related subsections, including anti-cancer chemotherapy regimen drugs (50.4.5), immunosuppressive drugs (50.5.1), Part B drug step therapy, and organization-specific device preferred-product guidelines when applicable.

[Open Chapter 15 \(PDF\)](#)

6

DHCS Medi-Cal Guidelines

Applicable California Medi-Cal publications and guidance.

[Open Medi-Cal publications](#)

Health Plan Clinical Policies

Apply the applicable health plan's published clinical policies and practice guidelines.

Health Plan	Policy Resource
Central Health Plan / Molina Healthcare	Clinical policies

Milliman Care Guidelines (MCG)

Use the appropriate plan-specific MCG access portal when applicable.

Central Health Plan / Molina Healthcare: [Open Molina MCG](#)

Criteria Requests

Need a specific MCG criterion?

Contact the UM Department at 626-943-7465 or umcriteria@sandsmanagement.com